Docusign Envelope ID: BBD288AC-9845-8E9F-83A2-7EC957573418

Letter of Digital Accessibility Conformance

2026-11-03

TOTO USA, Inc

1155 Southern Road

Morrow, GA 30260

A360 Enterprises, LLC (Allyant) is an expert in digital accessibility auditing, testing, consulting and training. TOTO USA, Inc has engaged Allyant to test and evaluate the accessibility of TOTO USA, Inc's desktop website with a homepage located at www.totousa.com.

Allyant performed live-user accessibility auditing, including but not limited to testing by individuals with disabilities using assistive technology, combined with digital testing tools, on a representative sample of pages of TOTO USA, Inc's website. The accessibility audit was completed approximately September 14, 2026.

As of our Quality Assurance testing on October 30, 2026, our live-user accessibility testers did not encounter any accessibility blockers that would deny a user using assistive technology from accessing the main content and functionality. The following is the professional opinion of the Allyant testing team:

- The live-user accessibility testers were able to successfully access, use, and navigate the website.
- The website substantially conforms with Level A and Level AA of the Web Content Accessibility Guidelines (WCAG) version 2.2.
- TOTO USA, Inc has addressed all significant issues that are in their control including owned source code and content within the scope of the project.
- Some testing and evaluating may have been done on an environment replicating the live site. It is the client's responsibility to ensure all accessibility improvements/changes from those environments are implemented on the corresponding live site.

In addition, TOTO USA, Inc has retained Allyant to provide ongoing accessibility live-user reviews (remediation support and QA testing) of *www.totousa.com. With this in place, Allyant will perform ongoing accessibility testing and support of selected elements of the website, including live-user testing on a regular basis.

Approved by:

Signed by:

Mike Kilbane

0C7003E77821454...

Mike Kilbane, COO